

EKENA MILLWORK® PVC SHUTTERS GENERAL INFORMATION & WARRANTY

Terms: Subject to the terms and conditions of this Warranty, Ekena Millwork (herein Ekena) warrants to the Homeowner that PVC shutters are free from manufacturing defects in material and workmanship if installed according to our installation instructions and will not rot, peel, flake, corrode, blister, split, chip, fade excessively or fade unevenly when exposed evenly for the time periods displayed below. This warranty is not transferrable. Ekena reserves the right to discontinue, modify or otherwise alter any of its products, including color, without prior notice. This Warranty is made exclusively and specifically to the person(s) who both owns and continuously resides in the home on which the products are installed (herein "Homeowner") if that person is the original purchaser of Ekena's product(s) covered under this warranty. This warranty is also made to a Homeowner who purchases a newly constructed residence on which the product is installed directly from the builder. Where Ekena's product(s) are installed on a structure (i) not occupied exclusively by the Homeowner (including his or her immediate family), (ii) used for income producing purposes, or (iii) used in a public or semi-public application, such as (but not limited to) a condominium, apartment building, house of worship, school, medical facility, senior living facility, government building, hotel, etc., then the warranty is made solely to the original owner of the structure ("Commercial Owner") and is not transferrable.

WARRANTY COVERAGE PER YEAR

Shutter Age	Percentage Covered
0-1	100%
2-3	75%
4	50%
5	25%
6 or more	0%

The term of the warranty is 5 years, prorated below. If Ekena determines that its product(s) have a manufacturing defect covered under the Terms of this Warranty, Ekena will at its option, either (1) refund the purchase price of the material at the respective timeframe percentage, or (2) replace any product it determines have a manufacturing defect either in full or at a discounted rate based on the warranty's prorated timeframe percentage. In no event shall Ekena be responsible for any labor charges. In the event of repair, replacement, refinishing or coating, the warranty applicable to the original product(s) shall apply to the repaired, replaced, refinished or coated product and will extend for the balance of the original term of the warranty period. These remedies are the sole remedies for any defect of the product.

Normal Weathering is defined as exposure to ultraviolet sun light and extremes of weather and atmosphere, which will cause any colored or painted surface to fade, darken, chalk or acquire a surface accumulation of dirt or stains. The severity of these conditions depends on air quality, the geographic location of the property and other local conditions over which Ekena has no control. Ekena shall determine, at its discretion, whether the product(s) is suffering from normal weathering (which is not covered by warranty). Architectural Grade PVC products require painting. For best results on unfinished shutters, prime the product thoroughly to achieve a smooth, consistent, paint-ready surface. The carved areas may require additional prime coats.

Once priming is finished, paint the product with a good quality, vinyl safe 100% acrylic latex paint. If painting the product a dark color, colors that have an LVR rating of 54 or lower, use paints with heat reflective characteristics specifically formulated for use on vinyl or PVC products. For dark colors, consultation with your local paint company is highly recommended.

THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, LIABILITIES OR OBLIGATIONS OF EKENA, EITHER EXPRESSED OR IMPLIED, EXCEPT THAT THE DURATION OF ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN TIME TO THE DURATION OF THIS WARRANTY. EKENA SHALL IN NO EVENT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL OR SPECIAL DAMAGES OF ANY KIND. YOUR EXCLUSIVE REMEDY SHALL BE ENFORCEMENT OF THIS WARRANTY UPON THE TERMS AND CONDITIONS HERIN CONTAINED. NO REPRESENTATIVE OF EKENA OR ITS DISTRIBUTORS OR DEALERS IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY.

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